

5 Year Submersible Pump Protection Program

Consumer
Information



Performance Plus

GRUNDFOS



Leaders in Pump Technology

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Grundfos Submersibles Performance Plus Protection Program

Service Contract

Grundfos Submersible Pumps incorporate built-in protection not available in any other pump made today. Our pumps are designed for reliability from the outside stainless steel casing to the precision made internal components—the parts that month after month work the hardest providing potable water for use in your home.

Built for Protection Against Corrosion and Sand Damage

Experts in the groundwater industry practically all agree. There is simply no other pump made today that can compare to the quality and efficiency of Grundfos Pumps for handling groundwater. Grundfos Pumps are built with state-of-the-art materials that are extremely corrosion and wear-resistant for longer pump life. The result is better durability in combating sand and other abrasive particles than any other pump available today. Our stainless steel and space-age composite materials are just a few protection advantages built into Grundfos Submersible Pumps.

Innovative Engineering

Many areas of semi-rural housing development unfortunately have low yielding water tables running a pump. That is, operating the pump with no form of lubrication. Grundfos engineering, however, has overcome this problem with the design and development of what we call a “Priming Inducer”. Many Grundfos Pump owners have called this device “remarkable”.

The Priming Inducer is an exclusive and patented component of Grundfos Submersibles. It effectively lubricates the pump with the consistent flow of water necessary if your well should drop below minimum suction levels. This allows the well time to recover while preventing the pump from tearing itself apart as many pumps without this feature are prone to do. The Grundfos “Priming Inducer”, another Grundfos pump protection advantage that works.

Performance Plus Added Protection

The standard Grundfos limited warranty policy protects purchasers against defects in materials and workmanship for a period of up to 18 months, when you purchase a Grundfos single phase 4-inch stainless steel submersible pump for domestic use (primarily for personal, family, or household purposes). You can also purchase extended protection with our five year **Performance Plus** Contract Program. **Performance Plus**, available through your dealer, provides additional benefits for your Grundfos submersible for a full five years from date of installation. Additionally, **Performance Plus** provides extra protection against the following system problems not covered by our standard limited warranty policy. This protection includes:

- Damage to the motor caused by lightning or line surges (with a properly installed lightning arrestor).
- Abrasive damage caused by normal sand wear.
- Dry running.

Your **Performance Plus** coverage includes the cost of repair or replacement of any defective pump and /or motor. **Control boxes, labor charges and the costs of pulling and reinstalling the pump are not included under this contract, but may be under our limited policy warranty during its term.**

Performance Plus also does not cover:

Grundfos Pumps not used in accordance with the manufacturer's recommendations, pumps used for other than domestic purposes, pumps used with motors not authorized by Grundfos or pumps over 5 HP in size. **Performance Plus** is limited to the original owner of the pump and is non-transferable. Your Grundfos dealer will fill out the **Performance Plus** application. You should receive the top white copy of the application for your records. If the pump should fail due to any of the conditions listed, contact the dealer from whom you purchased the pump and he will repair or replace your pump at no charge. If for some reason your installing dealer is unavailable, contact the Grundfos distributor in your area, and he will assign a qualified dealer to service your claim.